

**1. Course Access Pass & Multi Visits**

- 1.1. Course Access Pass & Multi Visit Passes are valid for a period of 12 months from the date of purchase.
- 1.2. All Course Access Passes and Multi Visit Passes are provided as a 'Membership Card' which is non-transferable and non-refundable.
- 1.3. There will at times be restrictions to parts or all the course for which there can be no recompense: examples could be but are not limited to:
  - 1.3.1. Routine or major maintenance, e.g. spraying of weeds, insect plagues, course renovations.
  - 1.3.2. Inclement weather, e.g. heavy rain, excessive heat and/or lightning.
  - 1.3.3. To ensure equitable access for public and different Categories of Card Holders i.e. specific times may be set aside for public only or particular Course Access Pass categories.
  - 1.3.4. Major Events and permanent group golf bookings: Corporate/Trade Days, group bookings.
- 1.4. Course Access Pass Holders and Multi Visit Pass holders must present and swipe/present their Membership Card at the Pro Shop prior to commencing to play on course regardless of the time of day and must commence from the 1st tee unless directed otherwise. Staff may request to see photo ID at any time.
- 1.5. New Course Access Pass holders are entitled to a 14-day cooling off period from the date the contract is signed during which the Course Access Pass holder may terminate their application.
- 1.7. The Willunga Golf Course reserves the right to change, cancel or add to any of the facilities or services provided.

**2. Playing Rights**

- 2.1. All 7 Day Access Pass Holders must be members of the golf club
- 2.2. 7 Day:  
The Course Access Pass Holders has full access and playing rights over 7 days for a period of 12 months, except in the event of restrictions as per 1.3.
- 2.3. 6 Day:  
The Course Access Pass Holders has full access and playing rights (Sunday to Friday only) for a period of 12 months, except in the event of restrictions as per 1.3.
- 2.4. 5 Day: (excludes Public Holidays)  
The Course Access Pass Holders has full access and playing rights (Monday to Friday only) for a period of 12 months, except in the event of restrictions as per 1.3.
- 2.5. 9 Hole 6 Day:  
The Course Access Pass Holders has full access and playing rights (Sunday to Friday for 9 holes only) for a period of 12 months, except in the event of restrictions as per 1.3.
- 2.6. Family 6 Day (2 adults & 2 kids under 13):  
The Course Access Pass Holders has full access and playing rights (Sunday to Friday only) for a period of 12 months, except in the event of restrictions as per 1.3.
- 2.7. Intermediate 7 Day (19-25):  
The Course Access Pass Holders has full access and playing rights over 7 days for a period of 12 months, except in the event of restrictions as per 1.3.
- 2.8. Student (13-18) & Junior (12 & under):  
A Junior Course Access Pass Holders will be under 19 years of age and a high school student or under 13 years of age at the time of joining/renewing and has full access and playing rights over 6 ½ days (7 Day Saturday comp times by club invitation only) for a period of 12 months except in the event of restrictions as per 1.3.
- 2.9. Multi Visit Pass:  
Multi Visit Pass holders are entitled to play 10 rounds of golf in total over 7 days a week (Or 5 Days – Monday to Friday if a 5-day Multi Pass, or 6 days of 9 holes with a 9-hole Multi Pass)

### **3. Direct Debit Payment**

- 3.1 Direct debit is a payment method that is only available for Course Access Pass Holders to pay their Course Access Pass fee over a 12-month period by direct debit instalments from the Holders desired bank account.
- 3.2 The first payment is to be made up-front to the Pro Shop prior to the Course Access Pass Holders playing at the Willunga Golf Course.
- 3.3 An administration fee is payable in addition to the Course Access Pass fee (\$21) for Course Access Pass Holders who choose to pay the Course Access Pass fee by direct debit.
- 3.4 Direct Debit payments are continuous and on-going, any Course Access Pass Holders wishing to cancel their payments, must give a 1-month notification of cancellation.
- 3.5. Each year Access fees change with CPI and your monthly fees starting 1<sup>st</sup> August, will be changed accordingly.
- 3.6. Should a Course Access Pass Holders fail to meet 2 consecutive Direct Debit payments in any Course Access Pass year, the Direct Debit payment option will not be offered to the Course Access Pass Holders in any subsequent Course Access Pass year and the annual pass will be suspended until full payment is received for any outstanding amounts.
- 3.7. There is a fee of \$21.90 fee (as advised by Ezidebit at time of applying for the Payment plan) for any payment that has been dishonoured.
- 3.8. All fees are subject to change annually.

### **4. Suspension and Termination of Course Access Pass /Multi Visit Pass**

- 4.1. Time-stopping for a medical illness or overseas Military Service greater than 45 consecutive days is available for Course Access Pass Holders only, upon the Golf Course Manager receiving supporting documentation in the form of a valid Medical Certificate, or from senior officer of the Defence Force with the start and finish dates of the duration that are unfit/unable to use the facility. The maximum time that a Course Access Pass can be suspended is the period of the original Course Access Pass.
- 4.2. Time stopping must be notified via email or writing no later than 30 days after the proposed commencement of the time stop with an appropriate medical certificate.
- 4.3. Time-stopping for general leave of absence is not provided as a Course Access Pass benefit.
- 4.4. The Willunga Golf Course may suspend or terminate the Course Access Pass of any Course Access Pass Holders with immediate effect if that Course Access Pass Holders commits a breach of the Willunga Golf Courses Terms and Conditions including but not limited to:
- 4.4.1. Any amounts due and owing to the Willunga Golf Course by the Course Access Pass Holders that have not been paid within fourteen (14) days following the date of a written reminder of the amount due; this includes any Direct Debit payments which fall into arrears.
- 4.4.2. Any Course Access Pass Holders who fail two consecutive Direct Debit payments or who has a history of failed Direct Debit payments.
- 4.4.3. The Course Access Pass Holders is found to have given his or her Course Access Pass card to another person to use at the facility.
- 4.4.4. The Course Access Pass Holders fails to adhere to the facilities strict no BYO alcohol policy.
- 4.4.5. Uses the course for practice facilities and/or playing with more than one ball at any time except in designated practice areas that will be advised from time to time.
- 4.5. Failure to check in prior to every round may result in suspension or cancelation of Course Access Pass /Multi pass
- 4.6. Multi Pass holders must book in under their own name and ensure a pass is deducted for every round played. Failure to do so may result in suspension or cancelation of Multi Pass and restrict ability to purchase future Multi Pass
- 4.7. Failure to tee off from the first tee or teeing off prior to the allocated tee time, unless directed by Course staff.
- 4.8. The Willunga Golf Course may deny entry into the facility by any Course Access Pass Holders or former Course Access Pass Holders whose Course Access Pass has been previously or is currently suspended or terminated.

## **5. 19th Hole,**

5.1. Food and Beverage consumed within these facilities must be purchased from the Willunga Golf Course only unless prearranged with Golf Course management.

5.2. The Willunga Golf Course (including all course boundaries and facilities within) is a licensed facility and as such does not allow BYO alcohol. Course Access Pass Holders found to be in breach of this regulation will have their Course Access Pass terminated immediately.

## **6. Conduct**

6.1. Management reserves the right to refuse entry, suspend or terminate a Course Access Pass or Multi Visit Pass or request a patron to leave the premises if the Course Access Pass Holders does not adhere to the Terms and Conditions, disobeys the instructions of Willunga Golf Course staff, behaves in an irresponsible manner or is under the influence of alcohol and/or drugs.

6.2. Golfers must comply with the directions given by any staff Course Access Pass Holders. Failure to do so may result in suspension or termination of the Course Access Pass.

6.3. Green-keeping staff have always right of way on course. Please ensure Green-keeping staff, are not within reach before proceeding to play your shot. Failure to comply may result in suspension or termination of your Course Access Pass

6.4. Complaints are to be directed in writing to the Golf Course Manager at [admin@willungagolf.com.au](mailto:admin@willungagolf.com.au).

## **7. Course Access Pass Cards**

If your card has been misplaced or stolen, please inform staff immediately. The lost card will be cancelled, and a new card issued. Replacement cards will be provided with a fee as set from time to time.

## **8. Dress Regulations**

8.1. For your comfort and safety and that of fellow patrons, appropriate sports footwear and clothing should be always worn.

8.2. The Willunga Golf Course requires players to dress in a neat and tidy manner. Casual clothing is acceptable, and a collared shirt is NOT essential.

8.3. Closed toe shoes are required to be worn by all players and soft spikes are mandatory. Should you not have your own golf shoes, then flat soled sneakers are the next best option to ensure comfort and minimal course damage throughout your round.

8.4. Shirts, tops or singlet tops with offensive slogans, rubber thongs or bare feet are not accepted on the course.

## **9. Golf Course Etiquette**

9.1. All players MUST report to the Pro Shop at least 15 minutes prior to their assigned tee time.

9.2. All players must carry and use a sand bucket to fill in divots.

9.3. Players must also repair plug marks made on greens. Players must hit only when golfers ahead are out of range. Should a shot endanger another person, players should yell "FORE" as a warning.

9.4. Foot and club marks are to be raked before leaving a bunker.

9.5. It is the responsibility of all players to maintain an acceptable pace of play. Rounds at the Willunga Golf Course should not exceed 4hrs 20mins. Please monitor your pace of play and adjust accordingly if you are not behind the group in front.

9.6. When using the electric Golf Carts, players are to not drive onto the tees or within 6 metres of any green and must exit the fairway prior to these. Players observed driving on the Greens or tees and not respecting the course may have their Course Access Pass suspended or terminated.

9.7. Management reserve the right to ban any personal carts from the course where they may, in management's opinion, cause damage to the course or disruption to other patrons.

9.8. Players must not bend the flagpole to assist in getting their ball out of the hole.

## **10. Privacy Policy**

10.1. Personal information collected will be used to:

10.1.1. Manage Willunga Golf Courses, Access Pass /Multi Visits and communicate renewal information and program re-enrolment via your nominated contact method. This may include mail, email, text message, or telephone.

10.1.2. Distribute Willunga Golf Course and City of Onkaparinga promotional material and service improvement information.

10.1.3. Collate internal statistical information including but not limited to Course Access Pass Holders demographics.

10.2. Personal information is collected, used and disclosed as prescribed in the City of Onkaparinga Privacy Policy and in the manner and for the purposes stated. To access or update your personal information, contact the Willunga Golf Course staff on 85562676. For further information regarding the City of Onkaparinga's commitment to privacy, visit <https://www.onkaparingacity.com>

10.3. These Course Access Pass Terms and Conditions may be subject to change at any time without notice. Latest terms and conditions to be displayed on the Golf Course website at [www.willungagolf.com.au](http://www.willungagolf.com.au)

## **11. Liability**

As a Course Access Pass Holder or multi visit pass holder, you agree to keep the City of Onkaparinga and the Willunga Golf Course fully indemnified for any third-party liability claims. City of Onkaparinga and Willunga Golf Course are not liable for any injury, loss or damage caused by or in connection with your access to the golf course or playing golf.

## **12. Private Carts and Bikes**

Council reserves to right to limit/disallow the use of private carts or bikes at its discretion. This includes for maintaining course quality and impact on other patrons.

## **13. Acceptance of Course Access Pass Terms and Conditions**

The Willunga Golf Course Access Pass Terms and Conditions are published on our website at [www.willungagolf.com.au](http://www.willungagolf.com.au). A hard copy version of the current Course Access Pass Terms and Conditions is available from the Pro Shop counter or any of the Administration Staff can assist you. It is the responsibility of a Willunga Golf Course Access Pass Holder to review the Course Access Pass Terms and Conditions prior to joining. As a Course Access Pass Holders of the Willunga Golf Course, you agree to act and abide by all Conditions of entry/use, and you understand that failure to do so may result in your removal from the premises and/or suspension or termination of your Course Access Pass.

## **14. Willunga Golf Course Contact Details - St Peters Tce, Willunga SA 5172 - [www.willungagolf.com.au](http://www.willungagolf.com.au)**

Pro Shop – 08 85562676 [willunga@oncoursegolf.com.au](mailto:willunga@oncoursegolf.com.au)

Membership – 08 85562676 [admin@willungagolf.com.au](mailto:admin@willungagolf.com.au)

Bistro – 0434981151 [events@willungagolf.com.au](mailto:events@willungagolf.com.au)

Club – [wgc@willungagolf.com.au](mailto:wgc@willungagolf.com.au)